

TROUBLESHOOTING POINTS FOR REMOTE SYSTEMS

- 1 Replace battery in hand set
- 2 Switch power off for 5 minutes to fan at main fuse box – then switch power back on
- 3 Press button on handset to put fan into high function
- 4 Then pull pullcord for fan (cord which protrudes from side of fan) until fan goes into high position (fan pull rotation high/medium/slow/off)
- 5 Once fan is in high position it is set to handset – fan pullcord should not be touched again
- 6 If fanlight is on please check light dims from remote handset by holding light button down
- 7 If fanlight is not on pull bottom pullcord once then operation should be from remote handset for light
- 8 If fan and light work intermittently please change dip switch settings on both handset and receiver (receiver found under top rose canopy of ceiling fan) to a totally different setting ensure both handset and receiver correspond (dip switches are four tiny up/down switches above battery in handset & on side of receiver under top rose canopy). Remote systems can be affected by other items working on stronger radio frequency omissions i.e cordless doorbells, cordless phones, TV digi-senders etc. Therefore the dip switch settings need to be altered to ensure correct operation.
- 9 If light does not work depending on which type of remote system you have – several models have a 2amp inline fuse solely for the lighting which should be replaced. Fuse can be found 2” down from receiver (under top rose canopy at ceiling) on orange wire housed under a frosted plastic covering (push together and turn to release fuse) – please phone Fantasia if you require fuse to be forwarded by post.
- 10 Should the above troubleshooting points not correct the problem please contact Fantasia on 01959 564440.